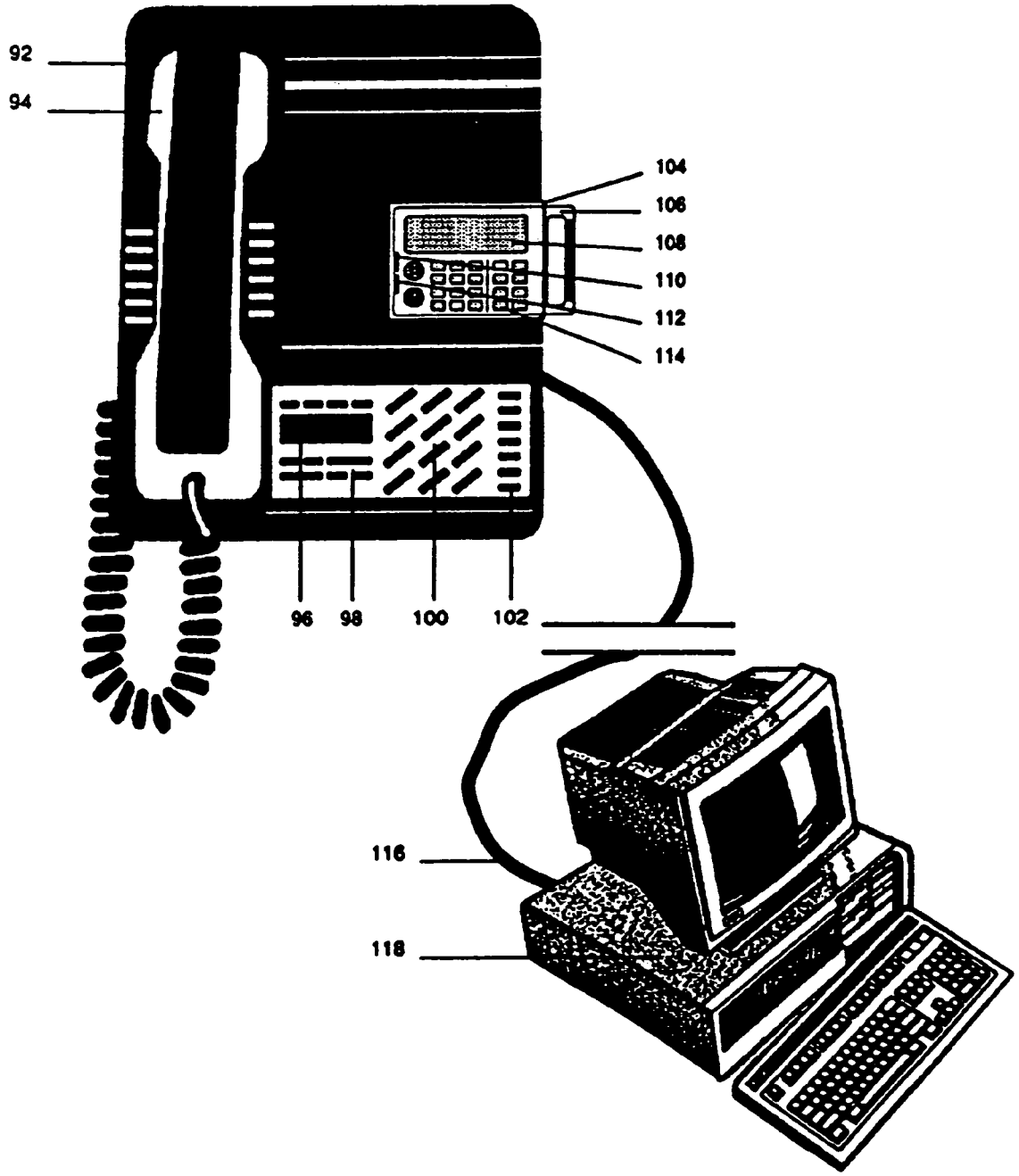Figure 4: Customer Data Reader/Programmer (CDRP)