U.S. PATENT DOCUMENTS

4,539,472	A		9/1985	Poetker et al.	235/488
4,603,232	A		7/1986	Kurland et al.	179/2
4,625,276	A		11/1986	Benton et al.	364/408
4,642,685	A		2/1987	Roberts et al.	358/84
4,677,657	A		6/1987	Nagata et al.	379/63
4,731,818	A	*	3/1988	Clark et al.	379/144.01
4,734,858	A		3/1988	Schlafly	364/408
4,746,787	A		5/1988	Suto et al.	235/379
4,746,788	A		5/1988	Kawana	
4,749,982	A		6/1988	Rikuna et al.	340/146.2
4,752,677	A		6/1988	Nakano et al.	235/380
4,774,655	A		9/1988	Kollin et al.	
4,803,348	A	*	2/1989	Lohrey et al.	235/381
4,812,965	A		3/1989	Taylor	
4,816,904	A		3/1989	McKenna et al.	358/84
4,839,504	A		6/1989	Nakano	235/379
4,851,997	A		7/1989	Tatara	364/401
4,851,999	A		7/1989	Moriyama	
4,859,837	A		8/1989	Halpern	235/380
4,868,376	A		9/1989	Lessin et al.	235/492
4,874,935	A		10/1989	Younger	235/492
4,876,592	A		10/1989	Von Kohorn	
4,905,080	A		2/1990	Watanabe et al.	
4,908,761	A		3/1990	Tai	364/401
4,964,077	A		10/1990	Eisen et al.	
4,972,504	A	*	11/1990	Daniel et al.	705/10
4,975,841	A		12/1990	Kehnemuyi et al.	364/401
4,975,942	A	*	12/1990	Zebryk	379/144.01
4,988,987	A		1/1991	Barrett et al.	340/825.31
4,992,940	A		2/1991	Dworkin	364/401
5,019,697	A		5/1991	Postman	235/441
5,023,435	A		6/1991	Deniger	235/375
5,025,374	A		6/1991	Roizen et al.	364/413.02
5,041,972	A		8/1991	Frost	364/401
5,109,337	A		4/1992	Ferriter et al.	364/401
5,237,157	A	*	8/1993	Kaplan	235/375
5,283,819	A	*	2/1994	Glick et al.	379/93.01
5,438,355	A		8/1995	Palmer	
5,442,759	A		8/1995	Chiang et al.	
5,961,561	A		10/1999	Wakefield, II	
5,999,908	A		12/1999	Abelow	
6,131,088	A		10/2000	Hill	
6,144,848	A		11/2000	Walsh et al.	
6,148,065	A		11/2000	Katz	

FOREIGN PATENT DOCUMENTS

WO WO 94/03865 2/1994

OTHER PUBLICATIONS

Kerwien, Craig "PC MagNet: a guide to ZiffNet. (on-line service)" Jan. 1992, PC Magazine, v 11, n1, p. 383(4); DialogWeb copy pp. 1-5.

O'Leary, Mick "CompuServe at the crossroads, it is indeed the most diverse of all online services" Nov.-Dec. 1990 Link-Up, v7, n6, p. 22(2); DialogWeb copy; pp. 1-5.

No author "Unlimited end-user searching for less than $100 a year from CompuServe flat-fee pricing Plan!" Feb.-Mar. 1992 Database Searcher, v8, n2, p. 37(3); DialogWeb copy pp. 1-3.

Fryxell, David A., "Driving a hard bargain; armed with online ammunition, you can get a better price for a new or used car." Sep.-Oct. 1991 Database Searcher, v8, n5, p. 18(2); DialogWeb copy pp. 1-4.

Anonymous, Information Industries: New Ideas on the Block, Economist 322(7750):83-84, dialog copy, 2 pages (1992).

Dyson, "Information, bid and asked", Forbes 146(4):92 dialog copy, 2 pages (1990).

Lahr et al., "Search MAESTRO", Learned Inf 245-253; dialog copy, 1 page (1989).

No author, "Beyond the Metaphor: AMIX Builds an Electronic Marketplace", Electronic Services Update, dialog copy, 4 pages (1990).

Orr, "Join the Information Economy", CAE 11(4):84, dialog copy, 3 pages (1992).

America Online Expands Internet Access, Newsbytes News Network, Mar. 21, 1993, 1 Page.

Microsoft Press Computer Dictionary, Microsoft Press, p. 41, 1994.

Behavioral Techniques In Systems Development, MIS Quarterly, Mantel et al., Sep. 1989, pp. 257-274.

Author Unknown, How to Use Your Computer to Effect Change, Compute v15, n3, pS7(2), Mar. 1993.

Ubois, On-line Problem Solving, MacWEEK, v7, n24, p. 16(2), Jun. 14, 1993.

LaPlante, Who Ya Gonna Call?, InfoWorld, v15n21, pp. S83-S84+, May 24, 1994.

Yahoo Information Center, www.yahoo.com, copyright 1994-1997, 3 pages.

AT&T, MCI to Release New Management Tools ("New Management Tools") Network World, Jan. 17, 1994, p. 19.

Dialog database IAC PROMT: Direct Dispatch Gives Business Software-Based Trouble Management System . . . ("Trouble Management System") PR Newswire Jan. 24, 1994, 1 page.

Kotler, Philip, Marketing Management Analysis, Planning and Control, Fifth Edition, Prentice Hall Inc., 1984, pp. 340-343.

Schoenbrun, Cynthia, "What has become of the small giant," Online v17, n1, pp. 52-56, Jan. 1993.

English Abstract for JP 6-195162, data supplied from the espacenet database, 1 Page.

* cited by examiner