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accessible image data representing features which are included in the stored case records, and a picture display for displaying pictures accessed from the image base, said method comprising the steps of:

entering text inquiry data designating features and feature values for selectively retrieving from said knowledge base data indicative of features and feature values and for retrieving from said image base image data representing designated features;

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processing said text inquiry data to select those case records containing the designated features and image data representing said designated features; selectively displaying textual information derived at least from said designated features; and displaying pictures of said designated features derived from the image data stored in said image base and included in a stored case record having the designated features.

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