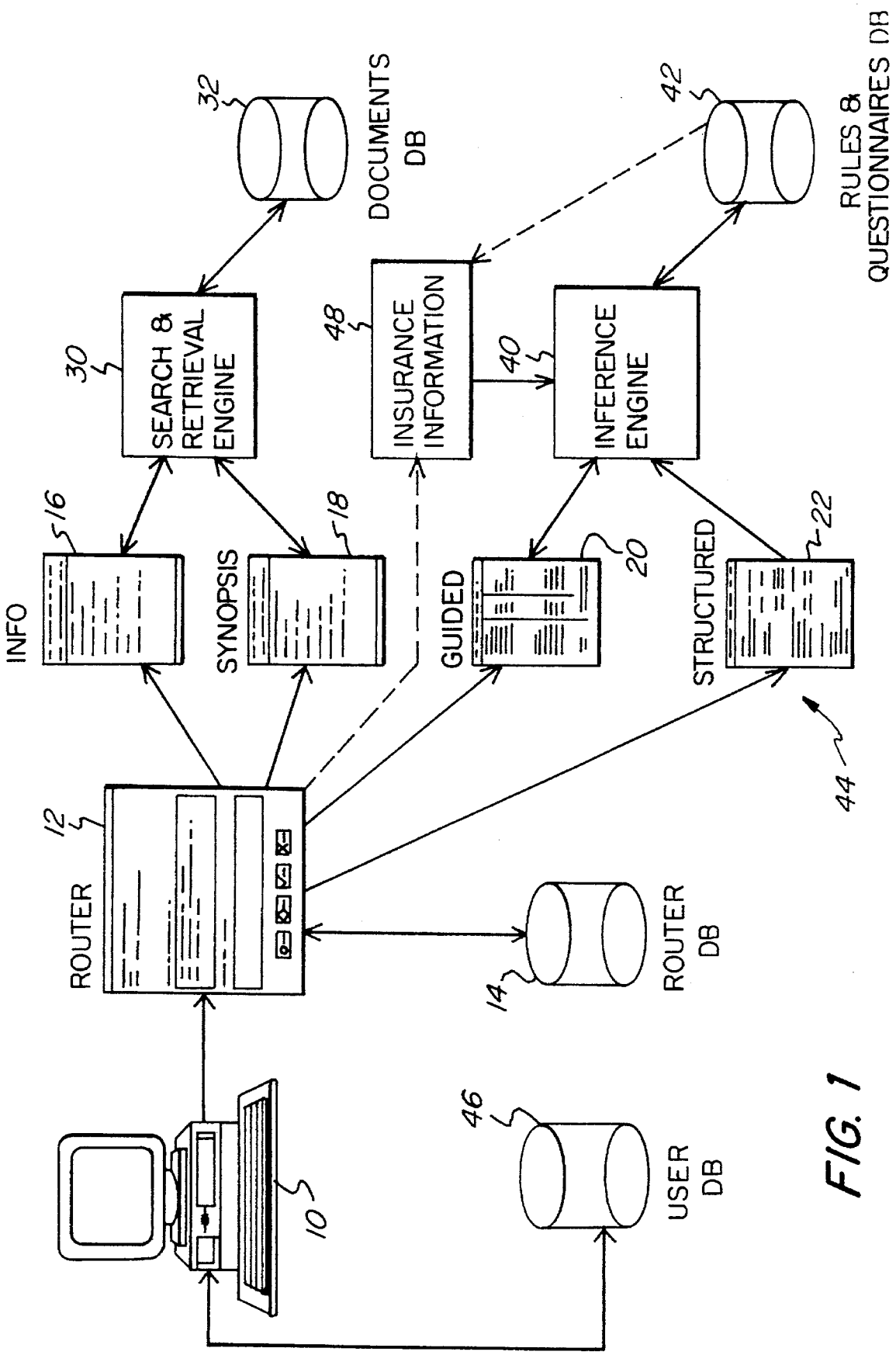
32
DOCUMENTS DB
42
RULES & QUESTIONNAIRES DB
30
SEARCH & RETRIEVAL ENGINE
48
INSURANCE INFORMATION
40
INFERENCE ENGINE
16
INFO
18
SYNOPSIS
20
GUIDED
22
STRUCTURED
44
12
ROUTER
14
ROUTER DB
46
USER DB
10

FIG. 1